Getting Sellers & Helping Them Online

Digital Marketing for the Real Estate Industry Module 12

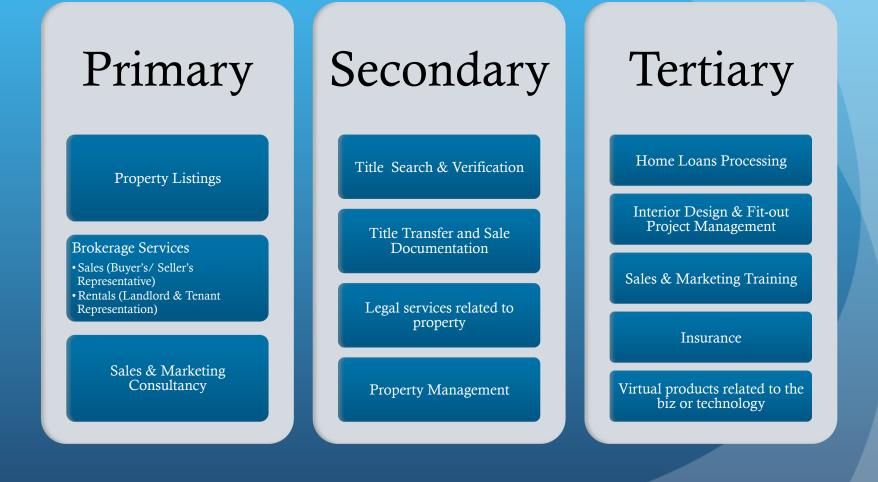
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Module Objectives:

- Discuss examples of getting sellers online thru Re-Seller & Referrer programs
- Provide tools & tips to help sellers promote & sell online.
- Ways to train sellers using online means

Segregation of Products/Services



Primary/Secondary Product Reseller Network

Those who sell my listings or refer my key services

- Brokers
- Agents
- Referrers (not necessarily licensed but may have legitimate buyers)
 - Referring brokers or agents
 - Other professionals
 - Satisfied clients

Some Sources of Brokers/Agents



F2F Meet-ups at Associations



Broker/agent lead generation sites, directories, MLS sites



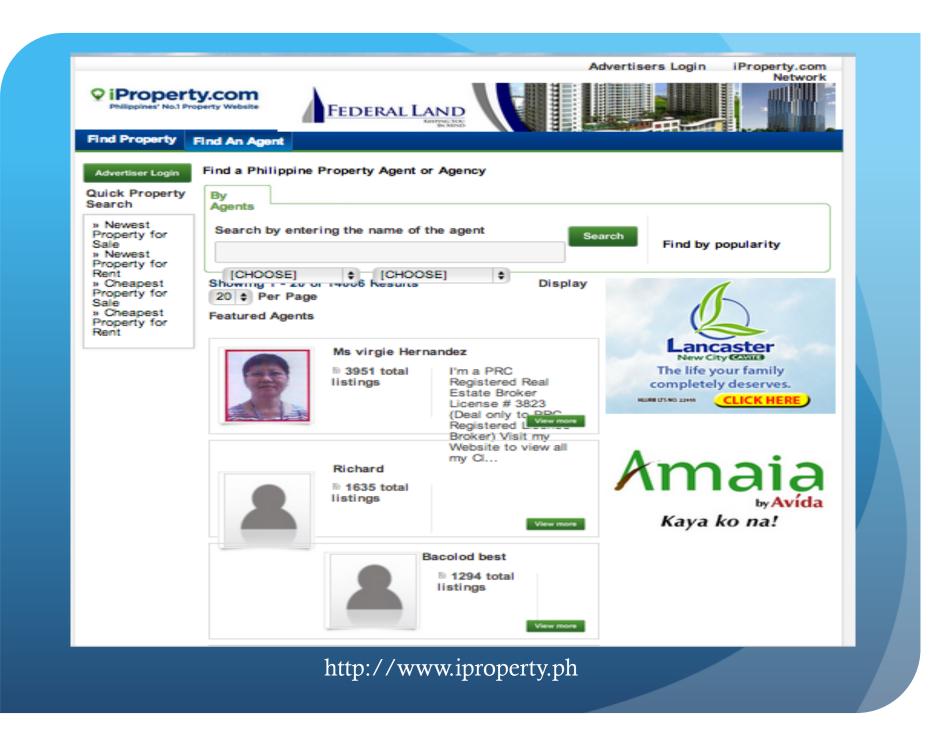
Virtual communities created by others



Virtual communities and sites created by you



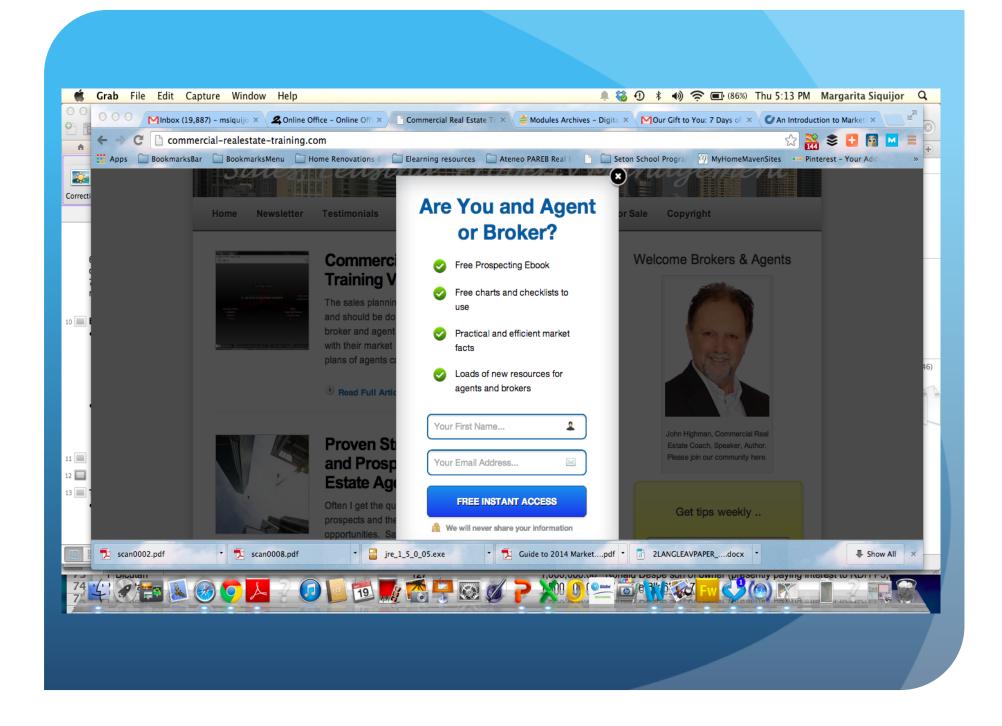
Developer project launches, orientations, trade shows

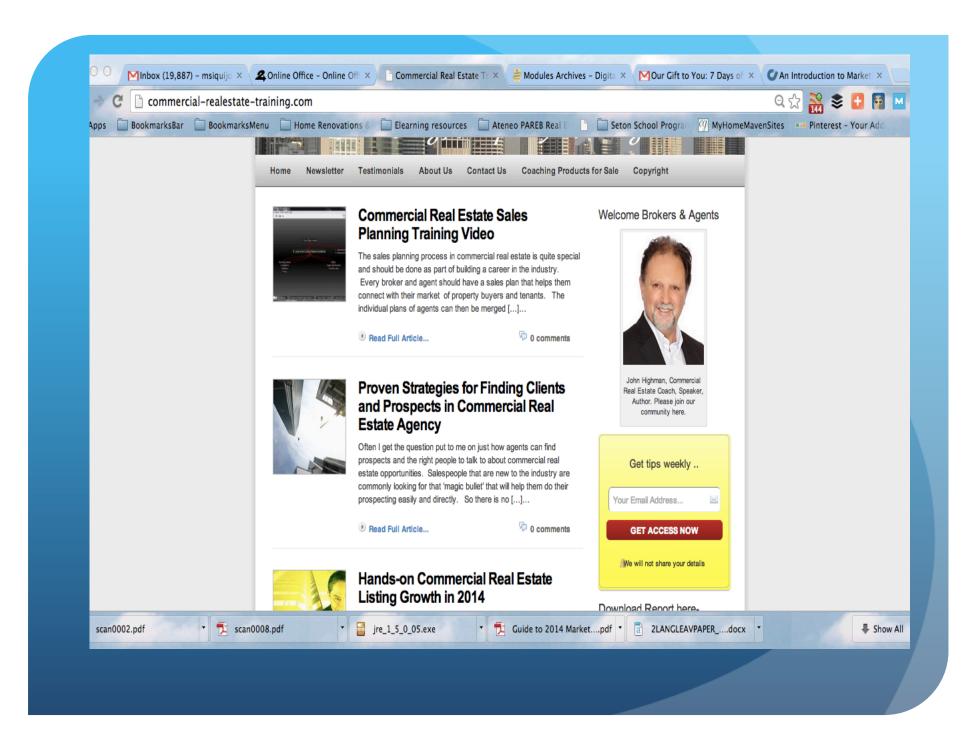


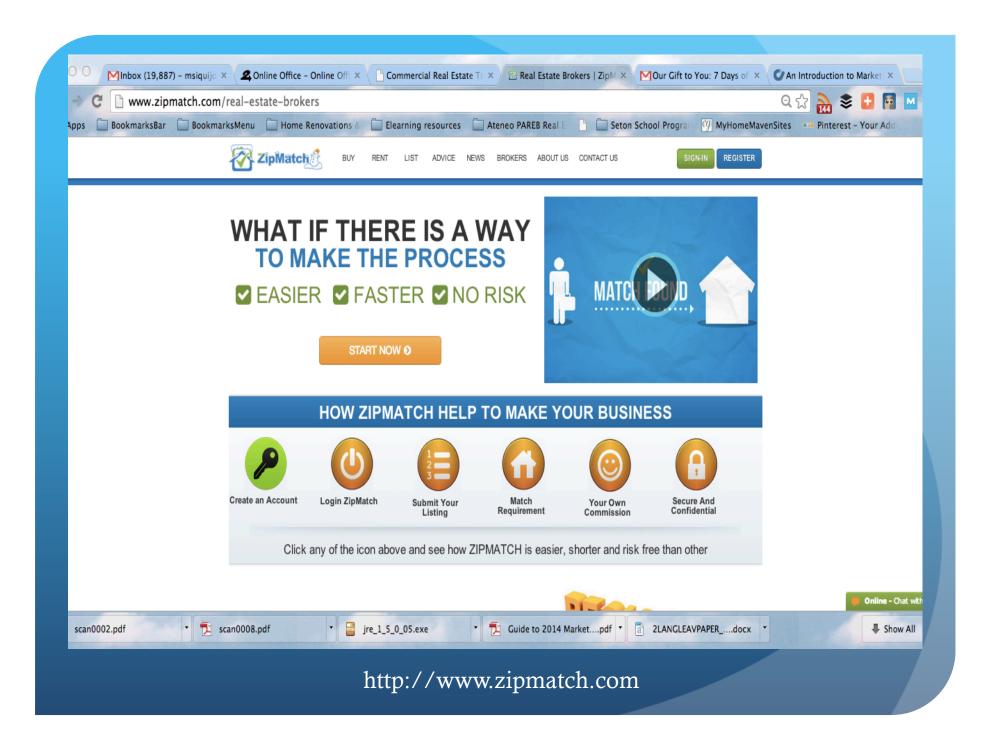
Campaign for Sign-Ups Online

- Encourage a sign-up in a mailing list, in exchange for white papers or free newsletters on a topic specialization
- Offer free exposure/profiles -- directories
- Offer a fuss-free, assisted listings/agents exposure
- Email Campaigns: Exclusive appeal to sell by-invitationonly









A Personalized Invitation to Sell/Co-Broker

to me 🖃

DIRECT LISTING TO SHARE WITH REALTOR MAITA SIQUIJOR

Ayala Alabang Village Lot Area: 912 sgm.

PRIVATE & CONFIDENTIAL

Dear MAITA,

I hope this finds you well.

I immediately thought about you as a broker partner to help me sell this owner-built and maintained home, when the owner asked me to sell it for them.

This California-mission styled home, built in 1998, and renovated in 2010,

seats on a 912 sqm. lot on St., with a developed area of approximately 1019 sqm. As we all know, Saranggani is one of the more premium streets with big-sized lots and beautiful homes.

I have attached a presentation to give you a preview of the property. I would be happy to arrange an ocular inspection of this home for your better appreciation.

Let me know what is best for you should you be interested in principle.

The asking price for this home is PhP 88M, negotiable if we can creatively work

on the numbers so that the owner nets PhP 80M, after deducting their expenses (CGT and 3% Broker's professional fee) and rent for a 2-year lease back they are requesting until they complete their new home. In my opinion this would be the right and fair price. Kindly note that the documentary stamps tax, Transfer Tax, registration fees, notarial fees and other miscellaneous expenses for the transfer of ownership is for the account of the Buyer.

As is, with no necessary renovation, this property is very much a move-in home for an end-user, or is readily leasable should you target investors, or your clients who are in the leasing business.

A Personalized Invitation to Sell/Co-Broker

4	Move to Inbox More -	17 c
	nanage registration of clients, please register your clients to whom you have offered this property in writing, and who have acknowledged your r in writing and designated you as their broker for this property. In turn, I will register said clients to the owner.	
We	can arrange for an ocular inspection for your clients with one to 2-days' advance notice.	
	uld we successfully close a transaction together, we will equally share the work for the transfer of the ownership, and the broker's professional of Three Percent (3%) of the final purchase price.	
brol	ase do not share this listing with other brokers without informing me in advance. Should we agree that you share this listing with another ker, I will share sixty percent (60%) of the broker's professional fee with you and your co-broker regardless of how many you are, while I retain y percent (40%).	
The	best of luck in your selling endeavors, and may we have a mutually beneficial relationship as we build our real estate business.	
With) warm regards and best wishes always,	
	ensed Real Estate Professional	
PR	C Reg. No. 0008002 upa Realtors' Board	
	ernational Realtor mber I.D. No. 61232041 ultors	
Un	ited States of America	

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Issues in Re-Seller or Co-Brokering Programs Online

- Observe rules of co-brokering and listings exchange in public sites: Co-brokering or agency partnerships do not begin when you send a listing—it begins when it is accepted and acknowledged by the recipient, especially if acknowledgment is written (email, text).
- When a sale is consummated, co-brokering ends. Question: Do you have equal right to now serve or go directly to a client introduced by a co-broker, once the sale is consummated?
- Registration policy for in-house agents/brokers (no 'sulutan')
- To pay an allowance or not? To pay fixed or variable referral/ commission fees? Incentives in kind or in cash?

Ways to Improve & Expand Re-seller Network

- 1. Ensure that broker/agent contracts are clear regarding referral/client registration policy
- 2. Have a consistent policy for commission splits
 - Standard commission policy. E.g. of 50-50 split for a sale or rental for direct referrals, or 40-20-40 for licensed referrers, and agreement on a referral fee for non-practitioners.)
 - For those who plan to be regular referrers or have a referral site, you can specify a fixed fee for a qualified buyer or seller lead, like selling access to the information. This can be for 1 lead or to sell leads as one lot (listing).
- 3. Do you have a queuing/manning schedule for online & offline leads?

Ways to Improve & Expand Reseller Network

- 4. Diversify your re-seller network
- Strategic Selling Teams of Cooperative Sellers:
 - Smaller but many groups of either product or territory-specific sellers
 - Few but high-trust groups which can sell all products

5. Set-up an online customer re-seller support group for anything from documentation to FAQs

6. Provide a way to give feedback to broker/agent regarding quality of service/response online

Rating system (some are available in plug-ins)

This 12-webinar workshop session will cover the following:

- 1. Online business model for Real Estate selling
- 2. Tools and Services every Real Estate Professional must know
- Productivity tools
- Smartphone applications
- Virtual office tools
- Multiple Listing Systems

3. Real Estate, E-Commerce, and Data Privacy Policies Schedule: October 17, 2013 (7 pm to 8 pm)

- Rules of engagement in advertising online in reference to the Real Estate Service Act
- Ethics
- E-Commerce Law
- Data Privacy Law

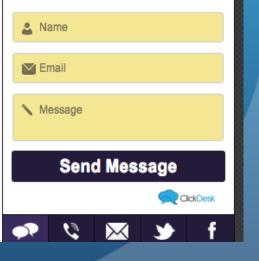
4. Generating traffic, leads, inquries from Search Engine results. Schedule: October 24, 2013 (7 pm to 8 pm)

- Creating useful, visually attractive, inspiring, and engaging content.
- Connecting with influencers and advocates online to expand your market.
- · Making online and offline marketing work for your business.



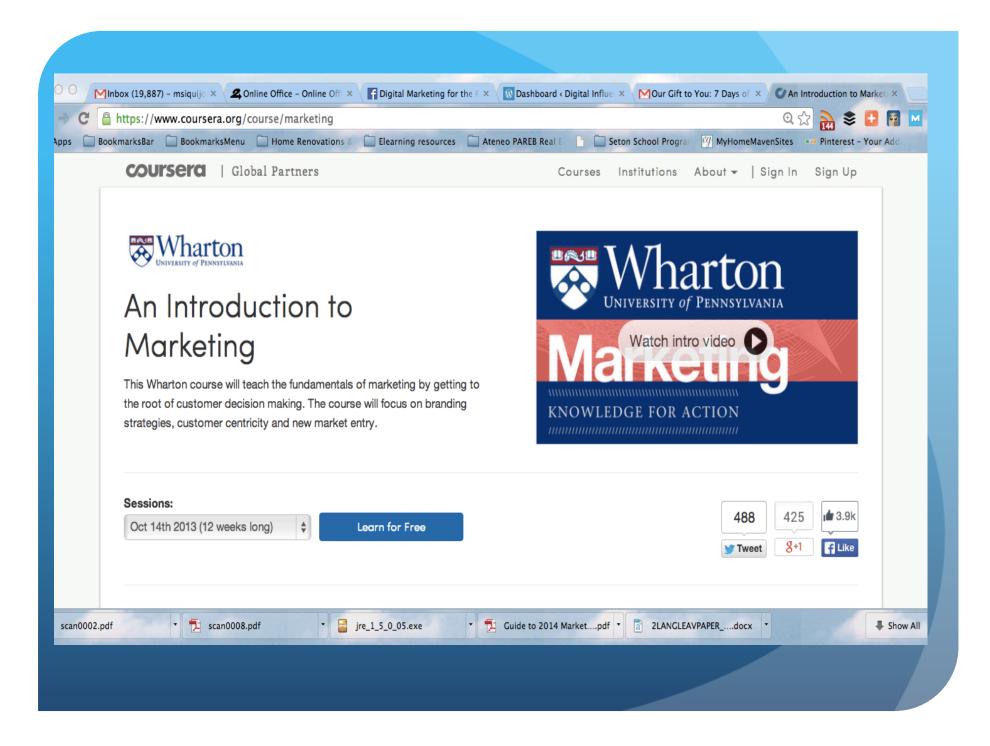
We are offline.

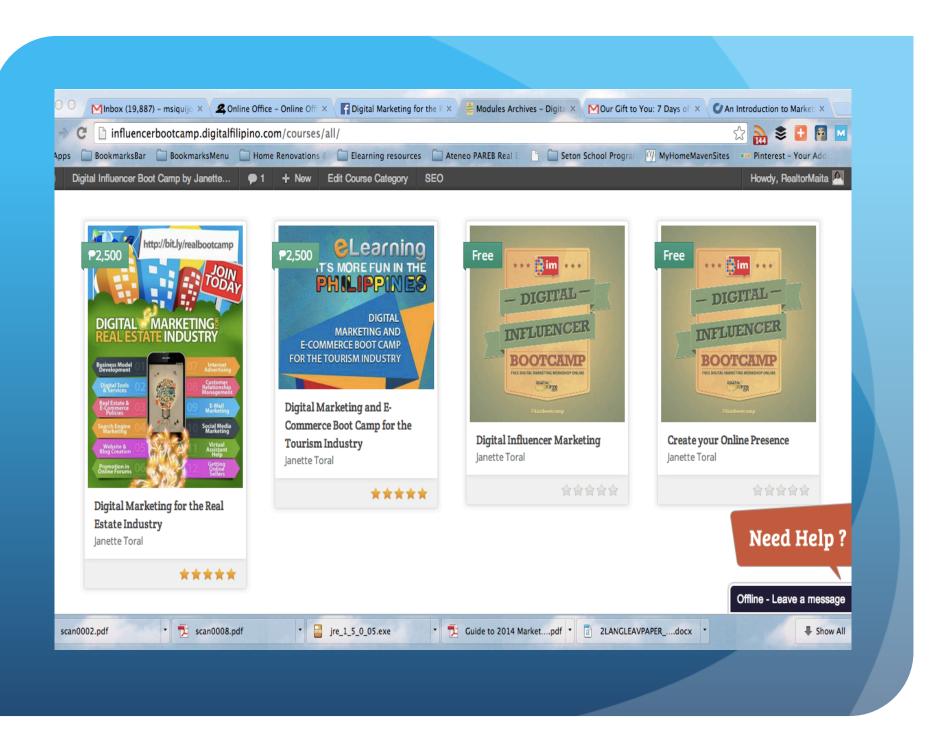
Please leave your name and email address, we will get back to you soon. You can also email us at support@digitalfilipino.com and we will reply. Thank you.



Broker & Agent Support

- Training as First Path to Support
 - Paid training
 - Product Orientations
 - Skills & management training
 - Free training
 - Online seminars
- Informal
 - Group
 - Mentoring & Coaching (group or one-to-one)
 - Field (on-the-job/guided)





Tooling to Aid Independence & Speed

- Access to Critical Project or Listing Information (Web & Mobile)
 - Information on listings sites
 - Brokers/agents only access
 - Computation sheets
 - Memos/policies
 - Pricing
 - Updated inventory
 - Client generation events/E-vites
- Provide Online Agent/Broker Tools for their Own Sites
 - Information/Access to Suppliers for Site Developers
 - Scripts/Badges as resources for the site for content
 - Timely response from Broker Coordinator thru online tools (cell, FB, PM)

