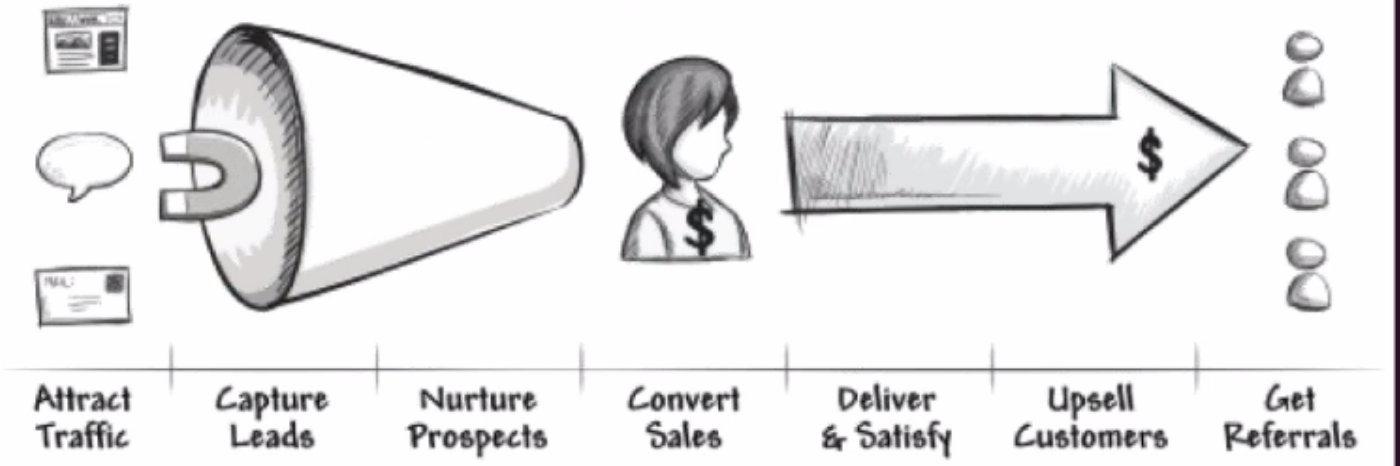
Handling Live Chat Prospects and Customers

Janette Toral
http://digitalfilipino.com

Problems in the Lifecyle?



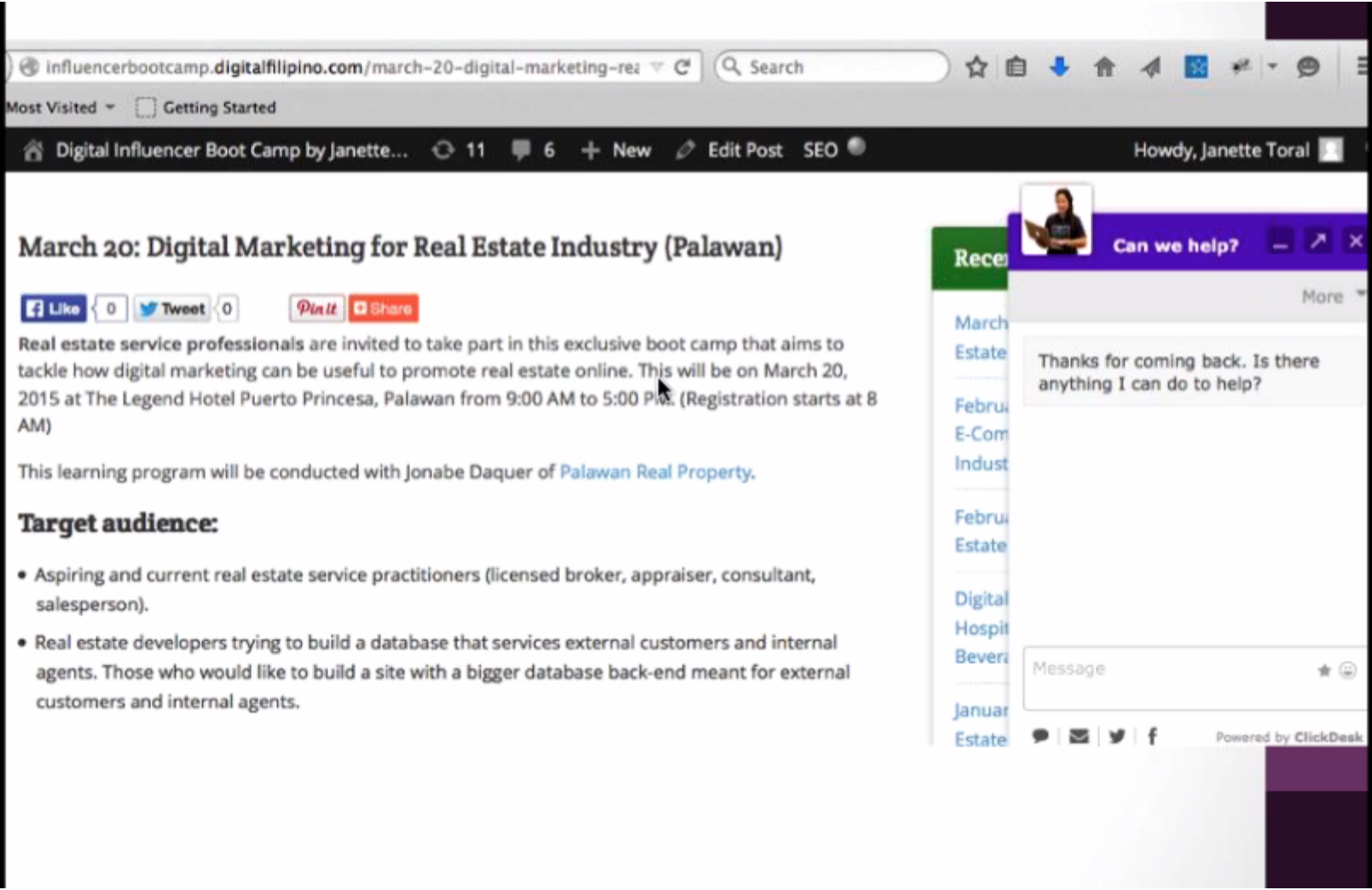
http://www.infusionsoft.com/sites/default/files/smallbusinessmarketingguideebook_v4_1

Problems in the Lifecyle?

- Gender
- Personality
- Language

Configure your live chat persona

- Gender
- Personality
- Language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Howdy, Janette Toral
March 20: Digital Marketing for Real Estate Industry (Palawan)
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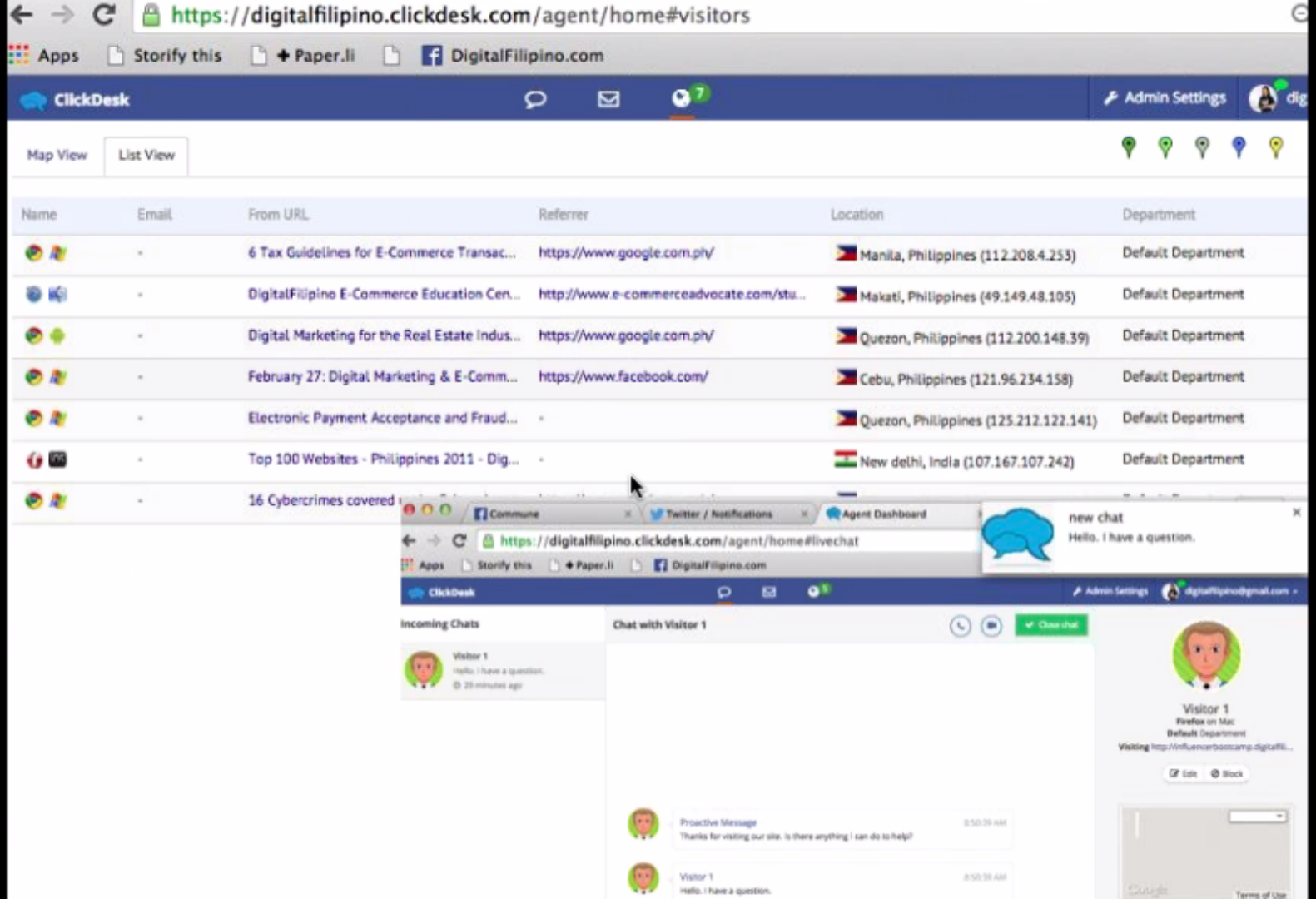
Real estate service professionals are invited to take part in this exclusive boot camp that aims to tackle how digital marketing can be useful to promote real estate online. This will be on March 20, 2015 at The Legend Hotel Puerto Princesa, Palawan from 9:00 AM to 5:00 PM. (Registration starts at 8 AM)
This learning program will be conducted with Jonabe Daquer of Palawan Real Property.
Target audience:
Aspiring and current real estate service practitioners (licensed broker, appraiser, consultant, salesperson).
Real estate developers trying to build a database that services external customers and internal agents. Those who would like to build a site with a bigger database back-end meant for external customers and internal agents.
Can we help?
More
Thanks for coming back. Is there anything I can do to help?
Message
Powered by ClickDesk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Apps
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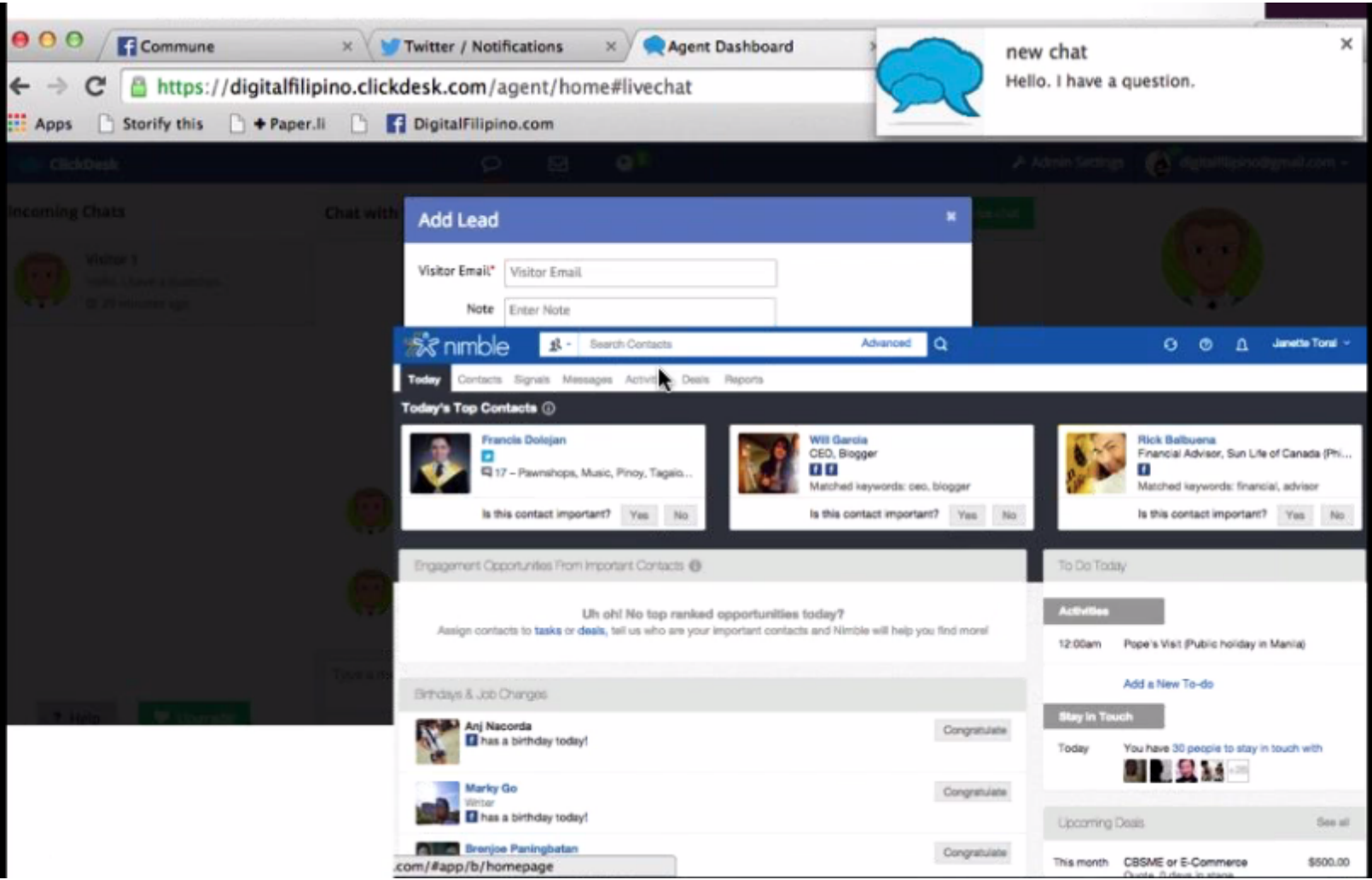
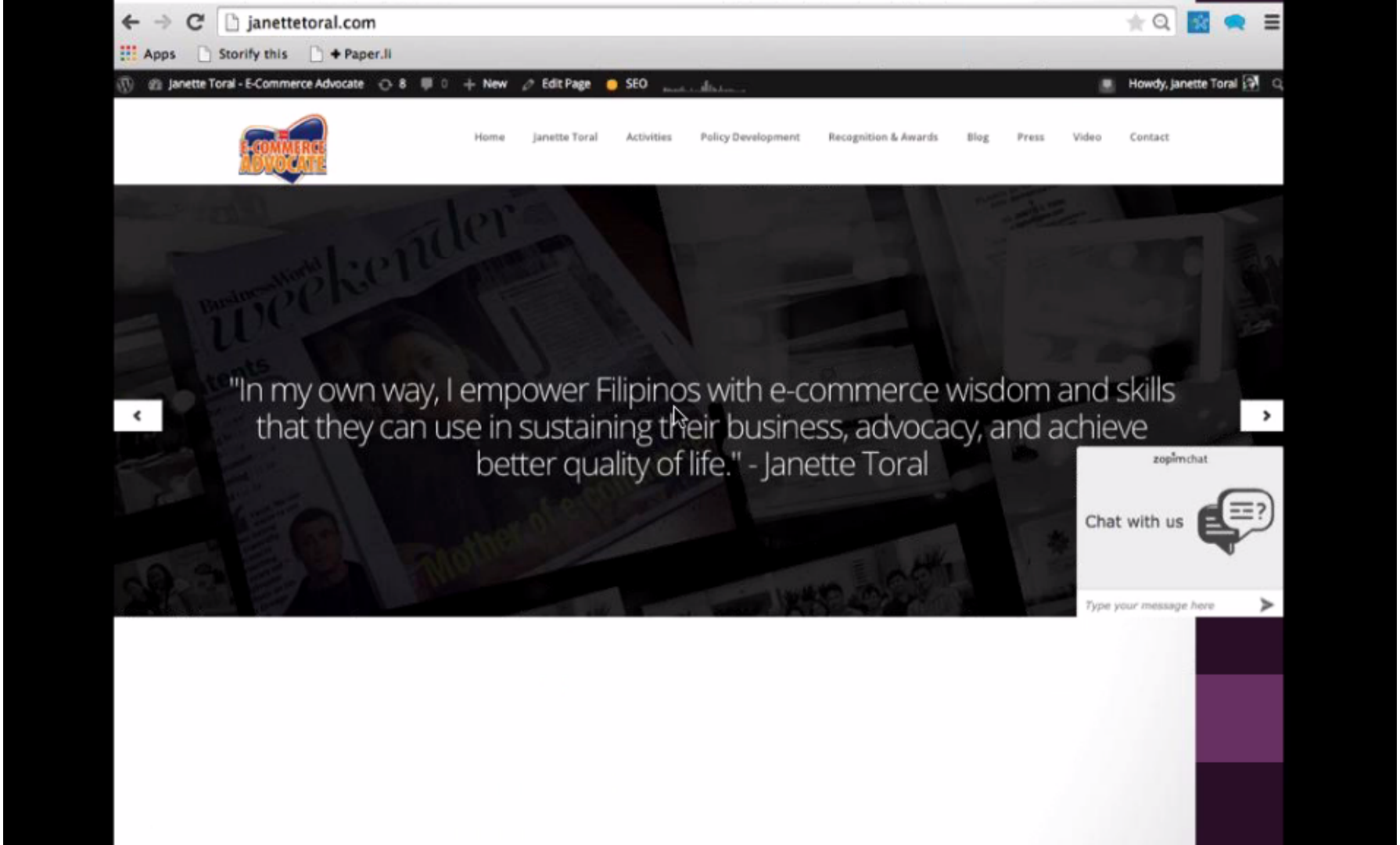
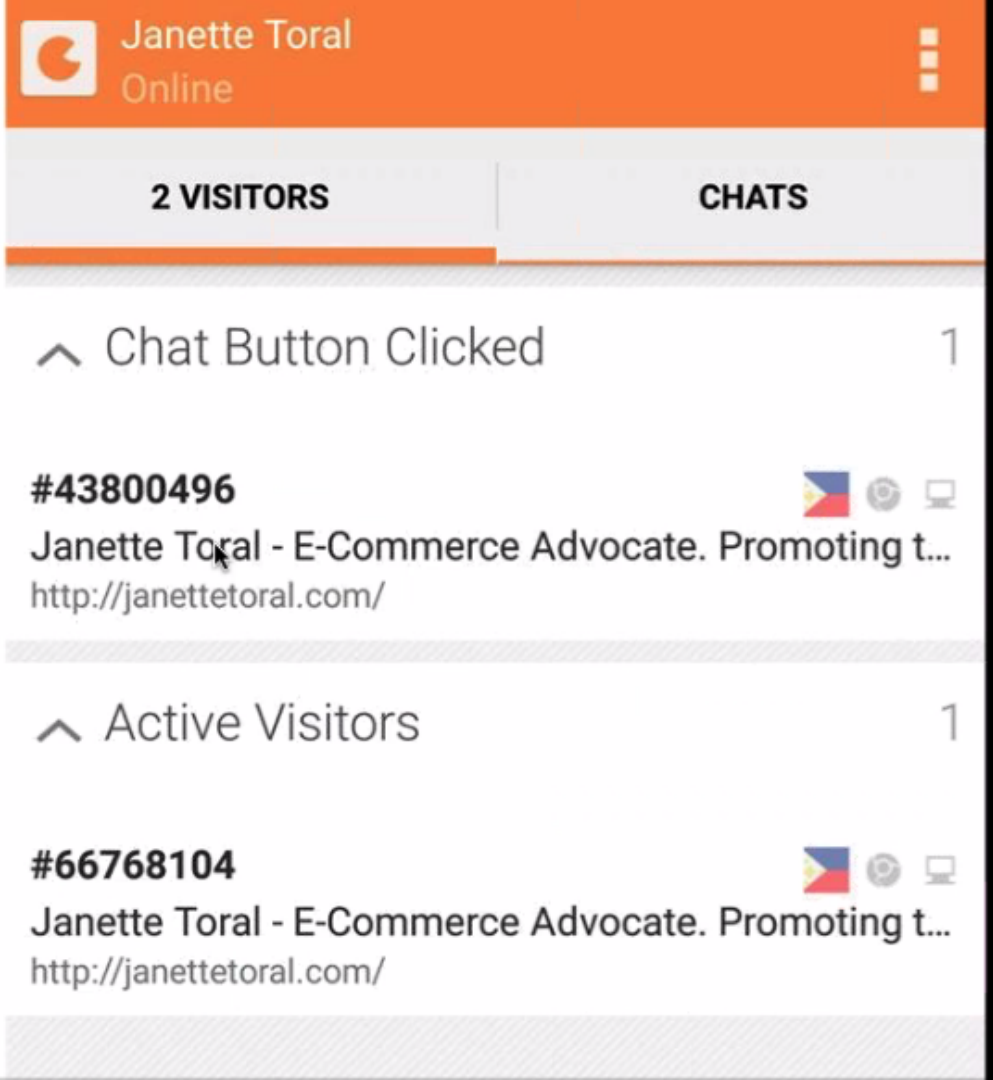
DigitalFilipino.com
ClickDesk
Admin Settings
Map View
List View
Name
Email
From URL
Referrer
Location
Department
6 Tax Guidelines for E-Commerce Transac...
https://www.google.com.ph/
Manila, Philippines (112.208.4.253)
Default Department
DigitalFilipino E-Commerce Education Cen...
http://www.e-commerceadvocate.com/stu...
Makati, Philippines (49.149.48.105)
Default Department
Digital Marketing for the Real Estate Indus...
https://www.google.com.ph/
Quezon, Philippines (112.200.148.39)
Default Department
February 27: Digital Marketing & E-Comm...
https://www.facebook.com/
Cebu, Philippines (121.96.234.158)
Default Department
Electronic Payment Acceptance and Fraud...
Quezon, Philippines (125.212.122.141)
Default Department
Top 100 Websites - Philippines 2011 - Dig...
New delhi, India (107.167.107.242)
Default Department
16 Cybercrimes covered
Commune
Twitter / Notifications
Agent Dashboard
https://digitalfilipino.clickdesk.com/agent/home#livechat
new chat
Hello. I have a question.
Incoming Chats
Chat with Visitor 1
Visitor 1
Proactive Message
Thanks for visiting our site. Is there anything I can do to help?
Visitor 1
Hello. I have a question.

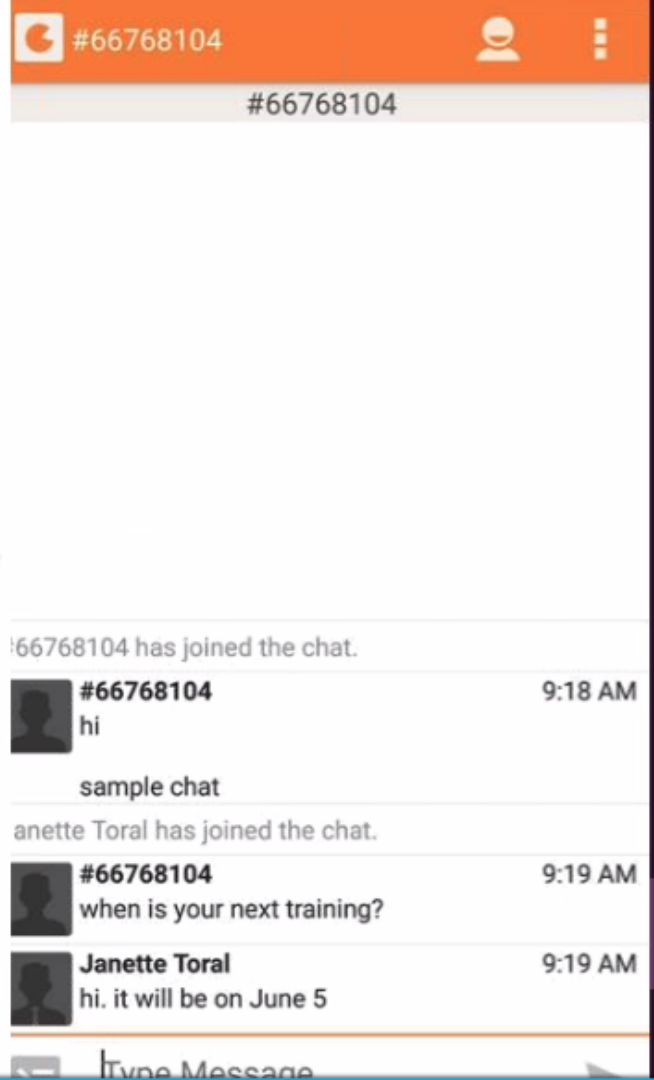

Commune
Twitter / Notifications
Agent Dashboard
https://digitalfilipino.clickdesk.com/agent/home#livechat
Apps
Storify this
Paper.li
DigitalFilipino.com
new chat
Hello. I have a question.
Add Lead
Visitor Email*
Visitor Email
Note
Enter Note
nimble
Search Contacts
Advanced
Janette Toral
Today
Contacts
Signals
Messages
Deals
Reports
Today's Top Contacts
Francis Dolejan
17 – Pawnshops, Music, Pinoy, Tagalo...
Is this contact important?
Yes
No
Will Garcia
CEO, Blogger
Matched keywords: ceo, blogger
Rick Balbuena
Financial Advisor, Sun Life of Canada (Phi...
Matched keywords: financial, advisor
Engagement Opportunities From Important Contacts
Uh oh! No top ranked opportunities today?
Assign contacts to tasks or deals, tell us who are your important contacts and Nimble will help you find more!
Birthdays & Job Changes
Anj Nacorda
has a birthday today!
Congratulate
Marky Go
Writer
has a birthday today!
Brenjoe Paningbatan
To Do Today
Activities
12:00am
Pope's Visit (Public holiday in Manila)
Add a New To-do
Stay in Touch
Today
You have 30 people to stay in touch with
Upcoming Deals
See all
This month
CBSME or E-Commerce
$500.00
.com/#app/b/homepage


janettetoral.com
Apps
Storify this
Paper.li
Janette Toral - E-Commerce Advocate
8
New
Edit Page
SEO
Howdy, Janette Toral
Home
Janette Toral
Activities
Policy Development
Recognition & Awards
Blog
Press
Video
Contact
"In my own way, I empower Filipinos with e-commerce wisdom and skills that they can use in sustaining their business, advocacy, and achieve better quality of life." - Janette Toral
zopimchat
Chat with us
Type your message here

Receive chat
Notification
Via mobile



Keep in touch
Via mobile



Handling offline & missed chat opportunities

- Monitor e-mails regularly.
- Review chat transcripts and reply as needed.

Configure auto-messages

- So you won't have to type them repeatedly.
- FAQs that you can use.

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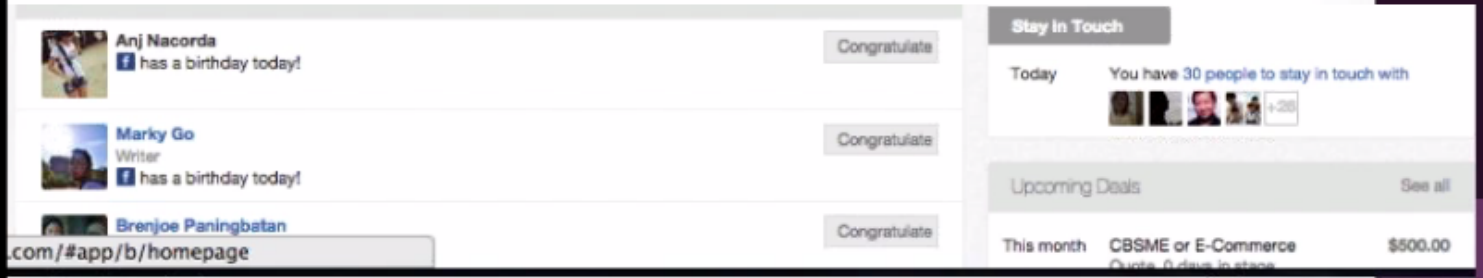

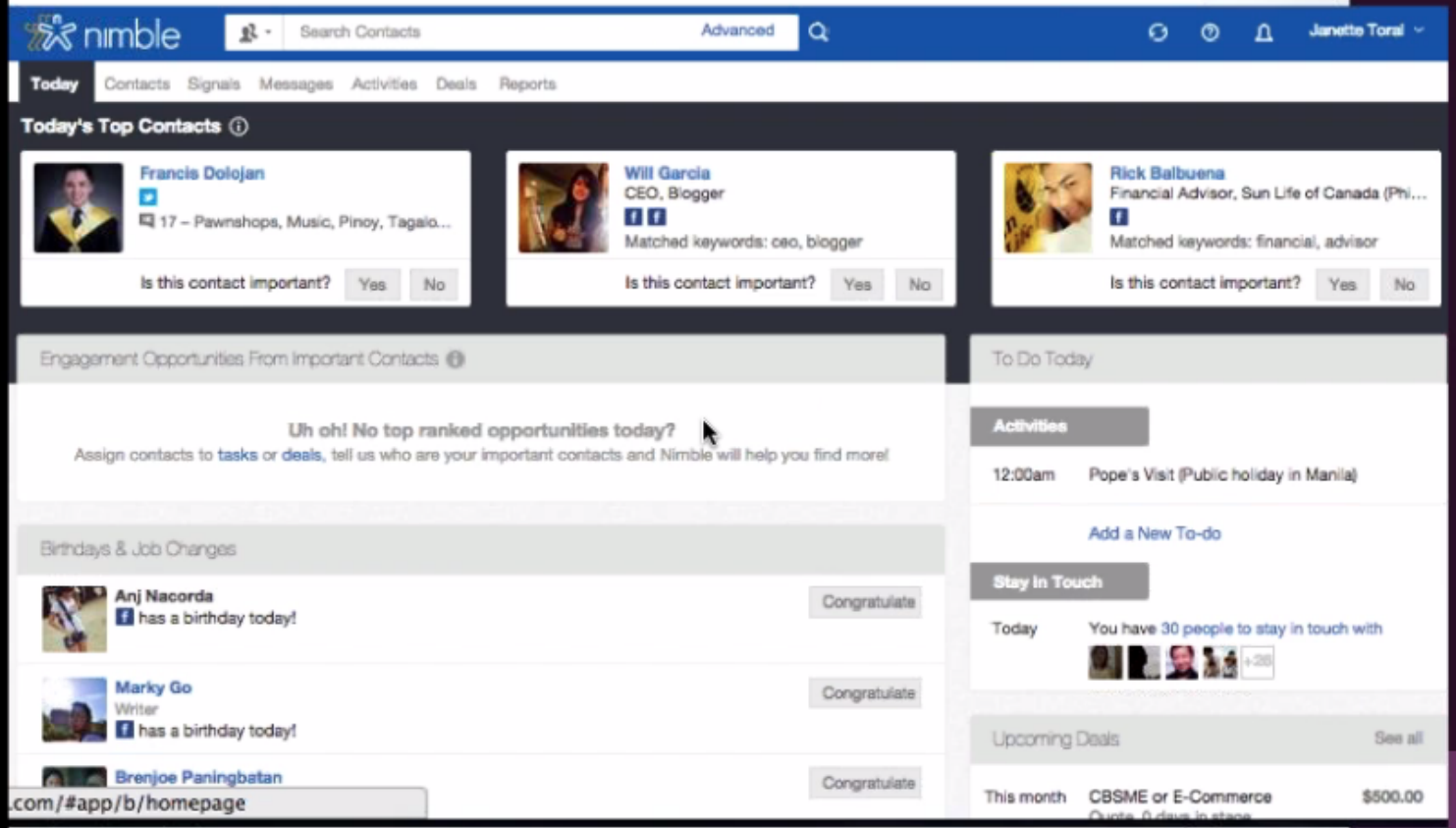
nimble
Search Contacts
Advanced
Janette Toral
Today
Contacts
Signals
Messages
Activities
Deals
Reports
Today's Top Contacts
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17 – Pawnshops, Music, Pinoy, Tagalo...
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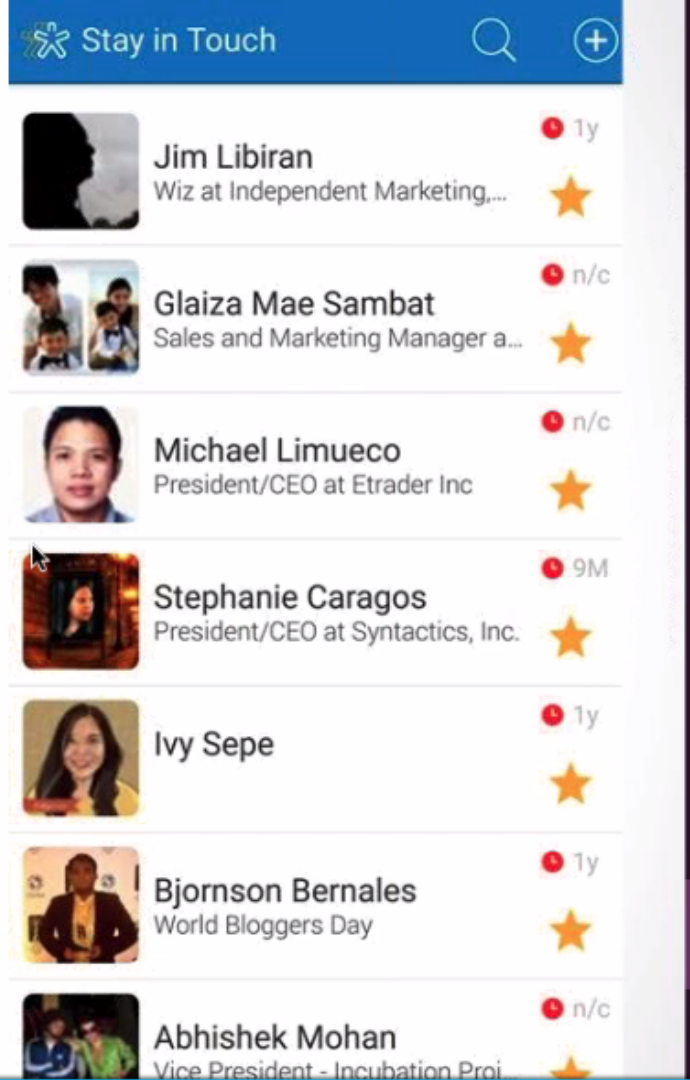
Congratulate
Brenjoe Paningbatan
Congratulate
.com/#app/b/homepage
To Do Today
Activities
12:00am
Pope's Visit (Public holiday in Manila)
Add a New To-do
Stay In Touch
Today
You have 30 people to stay in touch with
Upcoming Deals
See all
This month
CBSME or E-Commerce
$500.00

Keep in touch via mobile.